

J. WALTER THOMPSON INTELLIGENCE

The State of the (Dis)Union

A Research Exploratory into the Psychological and Behavioral Impacts of the First 100 Days of the Trump Presidency

The Inspiration

A deep fascination with the human psyche drives our work at Galileo. So, when we started hearing anecdotal accounts of families and friends fighting over politics, new levels of anxiety, fear, anger and disconnection (and conversely, feelings of security, freedom and empowerment), we wanted to understand, on a deep psychological level, **the profound and divergent effects the new presidency is having on the psyche and identity of ordinary Americans**. In addition, we wanted to gauge the level of public concern about the current division within the country, and how people on both ends of the political spectrum view President Trump's role in addressing this.

The Methodology



Our research methodology began with **qualitative**, **hypothesis-generating Psych-Immersion Groups** among ardent Trump Supporters and ardent Trump Non-Supporters.



We then **partnered with J. Walter Thompson Intelligence** (J. Walter Thompson Company's global practice for analytics, research, insights, trends and innovation) to conduct a quantitative survey among a general population sample of 1000 US adults (all registered to vote, with quotas set by age, gender, ethnicity, income, geography and political affiliation).

Our Approach

Galileo is a psychology-based market research company, and as such, **we draw on leading-edge theory and practice from academic and therapeutic psychology**. Our Psych-Immersion Groups are designed to access three distinct brain systems (*the "Hard-wired" System, the Emotional "Animal" System and the Rational "Human" System*) in a specific order, to uncover a more complete and accurate mindset map.



HARD-WIRED SYSTEM

Within the Psych-Immersion Groups for this study, we employed *Hard-wired System* techniques like **Metronome Circuits**, which un-guard the subconscious and unlock hard-wired associations. EMOTIONAL ANIMAL SYSTEM

We used *Emotional Animal System* techniques based in somatic therapy, such as **(Ex)pose**, in which blind-folded participants sculpted their bodies into poses to represent the impact that the current presidency is having on their sense of self. We even had participants design **Vision Tattoos** to bring to life President Trump's vision for America, as they perceived it. RATIONAL HUMAN SYSTEM

And we used *Rational Human System* techniques, like our **Decisional Change Force-field** to deconstruct all the behavioral changes in their lives since the start of the new presidency.

These techniques gave us unfiltered access to participants' subconscious beliefs and attitudes, as well as their consciously held views, leading to the rich and sometimes disturbing hypotheses that informed our quantitative survey. Within the survey, we then explored the impact of the new presidency on participants' emotions, on their identity, on their relationships, on their gender attitudes, on their daily behaviors, and on their media attitudes and habits.



We are excited to share some of the key themes that emerged:

One third of Americans feel ashamed to be American right now.

Research participants were asked **how proud or ashamed** they felt to be American **one year ago** (before the new Presidency) and then how proud or ashamed they **feel today**.

Only **16%** of the total sample felt ashamed a year ago



But that nearly doubled to 29% today

Particularly true among:

Women - only 14% of whom had felt ashamed a year ago, vs. 32% today.

Millennials – only 13% of whom had felt ashamed a year ago, vs. 32% today.

Not surprisingly, there has been a **dramatic increase in the number of Trump Supporters feeling proud to be American** (75%)... ...but an equally dramatic 78% decline in the number of Trump Non-Supporters feeling proud to be American.

The Learning: Theme #2

Many Americans do not see Donald Trump as delivering on the character traits essential for a great President.

Participants **identified the top character traits they see as most essential in a great President,** and then indicated how well they feel Donald Trump is delivering on them.



It was also surprising that the **number of Supporters feeling he was delivering well on these essential character traits wasn't higher**.



Supporters do however feel he is **delivering well on some essential traits** of a great President – "Has a clear vision for the future" (96%), and "Has respect for the Constitution" (88%), "Is tough" (94%), and "Is action-oriented" (89%).

The Learning: Theme #3a

For Supporters, Donald Trump is their tough, manly, all American action hero – their modern day John Wayne...

We asked participants to think about Donald Trump and what he represents to them, and to choose the character that best represented this.

The top choice for **Trump Supporters was John Wayne** for being:



Trump also seems to **evoke nostalgia for better times**, with 97% of his Supporters liking that "He wants to return to a better time of good old American values" (vs. 30% of Non-Supporters liking this).

The Learning: Theme #3b

...and he is reasserting traditional gender roles - making men feel like men again.



Verv different attitudes to gender roles between *Supporters* and Non-*Supporters*

30% of male Trump Supporters agreed that they "Have enjoyed reasserting my masculinity" in the time since the election.

Male Supporters also said that parts of their personality that have become more dominant since the election included their "Toughness" (28%), and a few said their "Confidence with women" (7%) and their "Manliness – I finally don't have to hide my natural instincts" (7%). A few men (7%) also said they felt they had "More permission to use locker room talk."

Female Trump Supporters meanwhile love/like that "He comes across as a strong, tough guy" (95%) and that "He believes in men being men and women being women" (81%) vs. Female Non-Supporters at 13%. They also favor traditional gender roles (69%) vs. 16% of Female Non-Supporters.

A small percentage of women (8%) (alarmingly) reported an increase in "Men "cat-calling"/getting unwanted attention from men."

All of this suggests a return to past gender roles, and a concerning lack of respect to women, beginning to play out in more aggressive male social behaviors.

Importantly, however, "He doesn't show respect for women" was the #4 biggest concern about the President for the total sample.

> We asked participants how they feel about a a range of statements as they pertain to President Trump.



Are very or somewhat **65%** Are very or somewhat concerned that "He doesn't show respect for women"

96% of Non-

30% of **Supporters**

This data suggests that the President has a careful line to walk between presenting an appealing John Wayne manliness to his Supporters, while not inciting disrespectful gender attitudes and behaviors.

Supporters of the President welcome that they can now be more honest about their feelings towards foreigners.

We asked how much they agreed or disagreed with statements concerning the President's immigration policy.

69% of Supporters	Agree that "Nationalism is great if you're on the right side of it "
34% of Supporters	Say their "Nationalist pride and desire to protect our borders" has become more dominant since the election
35% of Supporters	Say their "Honesty – no longer having to pretend to be politically correct" has become more dominant since the election

This honesty was evident in their responses to questions about his immigration policy.

86% of Supporters	Believe Trump's immigration policy "Will stop 'bad hombres' from entering the country" (vs. 17% of Non- Supporters)
63% of Supporters	Said "It allows us to be honest about how we feel about Muslims," (vs. 14% of Non-Supporters)

The sample chose tattoo images to represent the President's vision for America.

- These visually brought to life the America First, "keep out" message Supporters seem to value.
- Note however, that 26% of Supporters are very/ somewhat concerned that "He seems to forget that America is a nation of immigrants," vs. 93% of Non-Supporters.
- Again, a careful line to tread.



The Learning: Theme #5a

Americans hold President Trump responsible for creating A Divided States of America.

We asked participants to describe their relationship with America since Donald Trump became President.

27% of Supporters

93% of Non-Supporters

Are concerned **"He's created a divided America"** (63% of the total sample)



Describe their relationship with America as currently being estranged, feeling:

- **"Dysfunctional** we're always fighting and don't talk honestly any more" (19%)
- "Confused I don't understand my fellow Americans any more" (20%)
- "Divorced from half the country" (14%)

The **majority of Trump Non-Supporters feel this sense of estrangement**, while far fewer of Supporters do.

81% of Non-Supporters

23% of Supporters

We explored the extent to which they feel the new presidency has impacted their relationships and behaviors.

This estrangement is profoundly impacting even their most important relationships, with friends and family:



24% of Americans



Agree "I don'

23% of Americans

Agree they **"Can no longer have open and honest conversations with some friends or family members**" – even more for Non-Supporters' at 48%

Agree that "**My political views have driven a** wedge between me and my friends"

Agree with "My political views have driven a **wedge between me and my family**"

Agree "**I don't feel I belong in my local community** due to my political views"; even worse for Non-Supporters at 27% The Learning: Theme #5b

But they care strongly about uniting, and hold the President responsible for healing this divide!

We asked about how much participants care about the country unifying, and how optimistic they feel about this happening.

Americans **strongly care about America uniting** and coming together.

But while many **Supporters are optimistic** this can happen, fewer Non-Supporters are so.

Supporters and Non-Supporters are however united in their **unhappiness with the current division and agree that "With everything going on, I feel the need to be as nice as possible to everyone I meet."**

Americans are also united in their belief that it is **President Trump's responsibility to "heal the divide in America."**

In fact, his Supporters include "His lack of attempt to unify a divided country" within the top 10 reasons that will **most likely lead to an unsuccessful presidency**.

79% of Supporters

95%

30% of Non-Supporters

93%

31% of Supporters

43% of Non-Supporters

81% 91% of Supporters



The Learning: Theme #6a

Trump Supporters love that he pledges to bring prosperity and safety to the country...

statement's pertaining to President Trump.

The main drivers of Supporters' love/like for President Trump are that he will bring prosperity and safety to the country. It's that simple – and they love that he is keeping it that **simple**.

99% of Supporters	Love/like that "He says he will bring back American jobs, " (vs. 47% of Non-Supporters)	
98% of Supporters	Love/like that "He wants average hardworking Americans to get their share of the pie" (vs. 44% of Non- Supporters)	This belief that he can deliver prosperity is rooted in his business success, and a sense
97% of Supporters	Love/like that " He has a plan to keep us safe" (vs. 33% of Non- Supporters)	that with him as the boss/President, his employees/citizens will now benefit too.
97% of Supporters	Love/like that "He keeps it simple" (vs. 28% of Non- Supporters)	

Supporters are already feeling empowered:

21% feel that their "Ambition to succeed" has become more dominant since Trump was elected

19% feel their "Self-worth" has become more dominant.

...but Supporters are also concerned about him not thinking before he speaks, being volatile, and not being able to take a joke!

We asked participants about what most concerned them about President Trump.

Many, even Supporters, are showing concern for his volatile, unpredictable and non-Presidential behaviors:

97%	"He doesn't think before he speaks"	37%
96%	"He has been caught lying"	29%
94%	"He is too volatile and reactive"	31%
91%	"He can't cope with people criticizing or laughing at him"	31%
91% "He's	equally concerned with North Korea nuke as he is with the host of the Apprentice"	^s 30%
87%	"He's on Twitter too much"	33%
<mark>52%</mark>	"He is not a man of God"	29%

We asked participants about what they felt would most likely lead to an unsuccessful presidency for Trump.

Interestingly, Non-Supporters see **his ego and volatility at the top of the list** of reasons that would most likely lead to an unsuccessful presidency.

VON-SUPPORTERS

While Supporters see **"Not fulfilling his promise of bringing back jobs" as the #1 reason** that could lead to an unsuccessful presidency (30%).

For Supporters, his volatility is low down the list of reasons.

The Learning: Theme #7

Americans are more stressed, anxious, and fearful than ever before.

Participants were asked about changes in their behaviors and attitudes since the election.

Many talked about their increased levels of fear and anxiety, fearing internal dangers of civil war and unrest, and external dangers of war and terrorism.

39% of Americans	 Agreed that they "Feel more scared than ever before about my safety and that of my family" 21% of Supporters, and 57% of Non-Supporters
35% of Americans	 Agreed that "I am spending less money, because the future seems uncertain" 22% of Supporters, and 47% of Non-Supporters
22% of Americans	 Agreed that they "Have considered buying a gun, due to fear of what might happen" 22% for Supporters, 23% for Non-Supporters
31% of Americans	 Say their "level of anxiety" has increased since the start of the new presidency 9% for Supporters, 54% for Non-Supporters
29% of Americans	 Say "stress" has increased 51% for Non-Supporters, 7% for Supporters
15% of Americans	 Say that they are sleeping less 6% down among Supporters, 25% down among Non-Supporters

Non-Supporters of the President would do more to guarantee his early removal from office, than Supporters would do to guarantee a second term.

We asked participants what they would give up for a year – to guarantee President Trump's removal from office before the end of his first term – or to guarantee his second term.

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		43%	BE	R	26%	
Sup wou	rantee	42%	СНО	OLATE	17%	Supporters
		42%	AL	HOL	23%	weren't as willing to
esse		40%	COF	FEE	19%	sacrifice on the same
for a guar that Pres rem from befo end		37%	VACAT	ION	17%	levels , to guarantee
		37%	SMOR	DNG	26%	his re- election for a
		32%	33	<u>N</u> Î T	13%	second term!
		32%	MY	NUS	14%	
	term.	31%	TELE	SION	11%	
		30%	SMARL	HONE	17%	

The Learning: Theme #9

Millennials seem most impacted by the new Presidency – more Millennials feel ashamed to be American, and scared and divided from their communities, than other demographics.

Millennials' **sense of shame in being American more than doubled** from a year ago, a 146% increase (13%-32%), vs. a 25% increase for Baby Boomers (20%-25%).

They also are the demographic that is **feeling the most divided from their friends, family and community** due to their political views:





"Feel more scared than ever before about my safety and that of my family," vs. 34% of Baby Boomers



"Have **considered buying a gun** due to fear of what might happen," vs. 14% of Baby Boomers

Millennials are also the demographic who feel the **greatest increase in their sense of social responsibility**:



"Have become more of a **social activist**" vs. 19% of Baby Boomers

Psych Immersion Participant

The Learning: Theme #10a

Many Americans seem to be less trusting of the media right now...

We asked participants about their media habits, and their perceptions of the news outlets since the election.

Perhaps not surprisingly, **Trump Supporters are pleased with how the White House is treating the media**.

67% of Supporters Agree that "I love how President Trump's administration is treating the press", vs. 9% for Non-Supporters.

And also
perhaps not
surprisingly,
Non-
Supporters are
showing
support for the
media in
response to
attacks from the
White House.



"Question the integrity of the administration, when they begin to clamp down on the freedom of the press", vs. 25% of Supporters.

Agree that **"The more President Trump's** administration attacks media outlets like the New York Times and CNN, the more firmly I support the media outlets," vs. 20% of Supporters.

Agree that **"Given what journalists are going through today, I only have a deeper respect for them"**, vs. 21% of Supporters.

But nonetheless, **Supporters and Non-Supporters alike, are feeling more skeptical** about what they can trust in the news:

60% of Americans	Agree that "I've become skeptical of what may or may not be true online" – also 65% of Supporters, 56% of Non-Supporters.		
55% of Non- Supporters	Agree that: "In my opinion, the NYT never publishes "fake news " – vs. 38% of the total sample and 22% of Supporters.	Trust for the NYT and WSJ weren't particularly	
49% of Non- Supporters	Agree that: "In my opinion, the WSJ never publishes "fake news " – vs. 37% of the total, 26% of Supporters.	strong, even among Non- Supporters	

The Learning: Theme #10b

...and are engaging with news outlets much less.

We asked participants about their media habits, and their perceptions of the news outlets since the election.

The result of this skepticism towards the media and negative feelings towards President Trump (for Non-Supporters), is that now, following an initial flurry of intense media engagement, **about a third of Americans are engaging less with news media (especially Non-Supporters):**



31% of Americans

now," vs. 42% of Non-Supporters, and 19% of Supporters.

Agree that "I'm avoiding news media more because I can't bear to see what Trump has said or done

Agree that **"I have stopped watching/reading the news, or are engaging much less,"** vs. 33% of Supporters, 28% of Non-Supporters.

However...

47% of Americans







Agree that " I am reading a wider variety of news sources to hear what both sides are saying" – 46% of Supporters, and 49% of Non-Supporters

Agree that "I am **using social media more for political updates**, than for keeping in touch on personal news" – true for 24% of Supporters, and 28% of Non-Supporters.

Agree that "I am **checking Facebook and other social media much more often**" – 27% of Supporters, 30% of Non-Supporters.

Agree that **"I go on Twitter only to see what Trump has to say,"** vs. only 11% of Non-Supporters. The role of social media seems to be changing, with more people using it for news updates than for personal news.



